



NEW STREET,  
BRETFORTON  
EVESHAM  
WORCESTERSHIRE  
WR11 7JS  
Telephone:

*'Learning at its heart'*

## PGL Tregoyd Residential Visit

Thursday 9<sup>th</sup> April 2020

Dear Parents/ Carers,

As you will know, we were due to go to the PGL Tregoyd Centre with your child from 5<sup>th</sup> to 7<sup>th</sup> May of this year. As things stand, PGL have made the decision to close all of their centres and their offices in order to ensure the safety of their staff.

I have, therefore, contacted PGL to request that, working to the assumption that the centre will still be closed when we are due to be there and social distancing guidelines are still in place, your money be refunded to you. As the office is closed at present, we will not receive a reply on this in the short term, but I wanted you to be aware what I had done in order to ensure that the money you have paid to PGL is returned to you. I am aware that they are offering schools credit notes but as this is not an option for our school, as we will be using a different residential visit provider next year, I have requested a full refund for you, not credit notes.

I will keep you informed when I hear back from PGL, but as I say, this may take some time.

Stay safe,

Mr K Riley  
Head of School

